



## Let Audi get you back on the road.

Original Equipment Manufacturers Associations agree that following OEM repair guidelines is the preferred way to help ensure your vehicle is repaired according to factory specifications. Should your Audi vehicle be damaged in a collision, we want to help ensure that you have access to a repair facility that not only meets our high standards for workmanship and integrity, but yours as well.

## Ask for Audi Authorized Collision Repair.

If you have collision insurance, here are some tips to keep in mind:

- > The insurance company must provide you a copy of your policy.
- > You may not need to wait until your policy is up for renewal before canceling or changing your insurance.<sup>4</sup>
- > You can request that your insurer and repair facility use Audi Genuine Parts and Audi-approved repair procedures.<sup>5</sup>



- 1 Audi Roadside Assistance provided by a third party. Your vehicle will be taken to the nearest Audi Authorized Collision Repair Facility in the U.S.
- 2 12 months or 12,000 miles, whichever occurs first. In the event that a replacement part fails within the warranty period, labor costs to replace that part will be covered. See dealer for details.
- 3 See your authorized Audi dealer for details.
- 4 Contact your insurance professional and review your policy for more information.
- 5 Please refer to your local/state laws and review your policy for more information. Use of Audi Genuine Parts may incur additional costs.

Audi Authorized Collision Repair Facilities are independent businesses not affiliated with Audi of America, Inc.

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# Don't lose the Audi spark.

Trust the technicians who know your vehicle inside and out.



Audi  
Authorized Collision Repair

## WHY AUDI AUTHORIZED COLLISION REPAIR



## Audi knows your vehicle best.

- > Eligible customers with an Audi-backed warranty can receive complimentary towing from Audi Roadside Assistance.<sup>1</sup>
- > Only Audi Authorized Collision Repair Facilities are certified by Audi to repair Audi vehicles.
- > Certain Audi models — including e-tron GT, RS e-tron GT, Q7, Q8, and SQ8 — require repair at ultra® advanced lightweight materials facilities to ensure continued structural integrity.
- > Audi vehicles require specialized structural parts for proper repair.
- > Audi Authorized Collision Repair Facility Technicians are trained to recalibrate driver-assist, collision avoidance systems, and use factory-approved procedures designed to bring your Audi back to the original factory specifications.
- > Audi Genuine Parts are engineered, manufactured, and tested to help maintain the original performance of your vehicle, help restore it to factory specifications after repair, and are backed by a limited warranty.<sup>2</sup>
- > Limited lifetime warranty provided on paint repairs through OEM paint suppliers.<sup>3</sup>

## COLLISION CHECKLIST



## What to do in case of a collision:

- ☐ Move your vehicle to a **safe, well-lit area**, no matter how minor the collision.
- ☐ Notify local police, and request medical assistance if necessary.
- ☐ Prepare your driver's license, registration, and insurance for the police.
- ☐ Collect names and phone numbers of occupants of involved vehicle(s), witnesses, and any injured parties.
- ☐ Document vehicle and scene with your smartphone camera.
- ☐ If necessary, you can contact Audi Roadside Assistance and have your vehicle towed to your Audi Authorized Collision Repair Facility.
- ☐ Notify your insurance provider.
- ☐ Visit [audiusa.com/collision](https://www.audiusa.com/collision) or call 1.800.822.AUDI (2834) to find the nearest Audi Authorized Collision Repair Facility.

## AUDI ROADSIDE ASSISTANCE

## Accidents happen. Trust Audi with what happens next.

If your vehicle is involved in a minor accident, Audi Roadside Assistance is available for support 24 hours a day\*.

There are three ways to contact us:



**Via Online Roadside  
Assistance Button\*\***



**Via Audi  
Incident Assistance\*\***



**By Telephone**

Core Audi models & Electric  
vehicles: 1.800.411.9988

A8, S8, R8, TT, e-tron GT, and  
Q6 owners: 1.866.478.3456

\*A minor accident could be considered a fender bender or minor collision without any bodily injury

\*\*Depending on equipment and vehicle model

Learn more by scanning the QR code  
or visiting [audiusa.com/collision](https://www.audiusa.com/collision)

